

🔒 Messages are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. [Click to learn more.](#)

Hi, I've ordered a magnetic wrist band order no ORDER #1119 on the 30th January 2020, the confirmation email states 2 - 3 working days, it's 4 days and I have not received the item as yet? Any reason for this delay? Thanks. Ashley

5:14 PM ✓

Hi Ashley, yes we processed your order tracking number to follow tomorrow. we just had a backlog.

6:29 PM

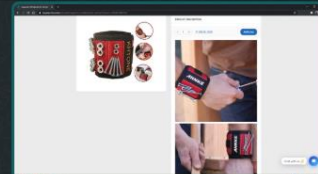
Oh ok, thanks for letting me know. 😊

6:30 PM ✓

Pleasure

6:30 PM

YESTERDAY



Good Morning. I am very disappointed and not happy with the product I received. I ordered the following from your Website.. You will note two things here, the price and the branding of the item. The one I received is not the one listed here and is the cheaper R98 one.

4:37 AM ✓





Buy Express

last seen today at 8:47 AM



4:38 AM ✓



4:39 AM ✓



Please advise on how I go about returning this item and will you be sending the correct one? If not please proceed with a full refund and I will return the item. Thank You

4:40 AM ✓



A screenshot of a WhatsApp chat interface. At the top, the contact's name is 'Rashed Rashed' with a status 'Online'. The chat is divided into sections by date: 'YESTERDAY' and 'TODAY'. Under 'YESTERDAY', there are two outgoing messages (blue bubbles) from the contact: 'FYI this is the other one in question' at 4:41 AM and 'HELLO? are you going to respond, address or deal with this?' at 9:53 AM. Under 'TODAY', there is an incoming image (screenshot of a website) at 8:16 AM, followed by two outgoing messages: 'You slammed the phone down on me yesterday and still no response from you yet. I will continue to list you on every website out there about your poor incompetent service.' at 8:17 AM, and 'You also said that you will collect the item with the refund? when is this going to happen?' at 8:18 AM. Then, a long incoming text message at 8:29 AM reads: 'You know what since you want to be difficult in resolving this matter,feel free to do what you want to do.I can see you don't want to resolve this matter in a polite manner.We don't have a problem with refunding your R295 which is petty cash to us but seeing you want to use bullying technics and threats so be it.' This is followed by an outgoing text message at 8:37 AM: 'Remember this will be published online for the world to see how you deal with customers I hope that sits well with IMPRESSIVE BIG SHOT this is petty cash attitude, you feel free to do what's right in the end and let that be a reminder when you encounter the same, a practice, something the like of you and your company will always fail to understand'. Then, three incoming text messages follow: 'Go ahead, fed up of your rubbish and nonsense.its obviously you have bipolar issues' at 8:39 AM, 'You must remember we also have your details and we also have access to social media' at 8:39 AM, and 'And can aswell do the same to you' at 8:40 AM. Finally, two outgoing text messages are at the bottom: 'Is that a threat?' at 8:40 AM and 'Please go ahead...' at 8:40 AM. At the very bottom, there are two incoming text messages: 'What makes you think you are the only one who has something to say about this matter?' at 8:40 AM and 'You want to be foolish then you will be treated like a fool!' at 8:41 AM. The bottom of the screen shows a status bar with '6 selected' and icons for star, delete, and share.

