



1 of 3 - iVueit APPLICATION MALFUNCTION: 41-972 Oluolu St TCJCLDS 1229 Waimanalo, HI

22 messages

KeiWerk Financial <keiwerk.financial@gmail.com>
To: info@ivueit.com <info@ivueit.com>

Sun, Sep 4, 2022 at 8:27 PM

Vue:

The Church of Jesus Christ of Latter Day Saints 1229 Landscape Vue Waimanalo HI 241
41-972 Oluolu St, Waimanalo, HI 96795, USA (4 mi away)

PROBLEM:

Vue status changed from "Start Vue" to "Disabled for dormant Vue" while I was headed to the location forcing me to do it manually since I had already traveled there.

Attached are images of the lawn, bushes, trees, signs, entrances, etc.

Grade:

Lawn/Grass - 4 overall

No debris, some brown patches, no weeds

Trees - 4 overall

No hanging, trimmed

Bushes - 4 overall

Trimmed, no dying

Overall - 4

36 images TOTAL

I deserve to be paid for this and this problem started over the past week. How can we assure that this stops as it is HIGHLY UPSETTING!!??

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Mon, Sep 5, 2022 at 2:00 AM

We only accept vue photos in the app when it is available there is a timer on the vue when it is dormant it is no longer available to do the vue .

This email is a service from iVueit. Delivered by Zendesk

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Mon, Sep 5, 2022 at 12:01 PM

It was before 8pm when the normal "Start Vue" button was greyed out. I deserve to be paid for my time, effort, and data after your app malfunctioned or I will file complaints with external entities. It's just \$10 and I sent you all the data. Your app malfunctioned otherwise we wouldn't be having this conversation!

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Mon, Sep 5, 2022 at 12:03 PM

It was before 8pm when the normal "Start Vue" button was greyed out. I deserve to be paid for my time, effort, and data after your app malfunctioned or I will file complaints with external entities. It's just \$10 and I sent you all the data. Your app malfunctioned otherwise we wouldn't be having this conversation!

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Mon, Sep 5, 2022 at 12:05 PM

I will forward this to accounting to handle payment.

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Tue, Sep 6, 2022 at 3:27 AM

Hello, may I have your vuer ID?

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Fri, Sep 9, 2022 at 12:54 AM

Hi,

It's 4 days later and the payment has not been credited to my account. Are they still working on this?

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Fri, Sep 9, 2022 at 12:56 AM

Hi,

It's 4 days later and the payment has not been credited to my account. Are they still working on this?

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Fri, Sep 9, 2022 at 2:41 AM

Each Vue has a timeframe and days in which it is available. The LDS Vues aren't available on Sundays at the client's request. You'll see the available days listed on the front page of the Vue.

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Fri, Sep 9, 2022 at 11:20 PM

#175732

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Fri, Sep 9, 2022 at 11:21 PM

Someone already looked into this and promised the \$10 payout. I'd just like to get paid for my time and effort.

" I will forward this to accounting to handle payment. "

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Fri, Sep 9, 2022 at 11:21 PM

#175732

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Fri, Sep 9, 2022 at 11:23 PM

Someone already looked into this and promised the \$10 payout. I'd just like to get paid for my time and effort.

" I will forward this to accounting to handle payment. "

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Mon, Sep 12, 2022 at 6:06 PM

Hi,

What is the status of this \$10 Vue payment?

Also, why did vues yesterday decrease from \$10 to \$8!?????????

On Mon, Sep 5, 2022, 12:05 PM iVueit <info@ivueit.com> wrote:

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Mon, Sep 12, 2022 at 6:07 PM

Hi,

What is the status of this \$10 Vue payment?

Also, why did vues yesterday decrease from \$10 to \$8!?????????

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Tue, Sep 13, 2022 at 2:34 AM

May I have your vuer ID?

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Tue, Sep 13, 2022 at 7:12 PM

The Vuer ID for payout is 175732
Phone# 808-265-1117

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Tue, Sep 13, 2022 at 7:13 PM

The Vuer ID for payout is 175732
Phone# 808-265-1117

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Thu, Sep 15, 2022 at 4:02 AM

We are not able to credit your account for the LDS vue, they can not be done on Sundays.

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Thu, Sep 15, 2022 at 10:27 PM

Someone already looked into this and promised the \$10 credit. The "start Vue" button was there and turned grey and this was in the evening. Also, how/why was able to reserve it if cannot be executed? That doesn't sound logical...

[Quoted text hidden]

iVueit <info@ivueit.com>
Reply-to: iVueit <info@ivueit.com>
To: KeiWerk Financial <keiwerk.financial@gmail.com>

Thu, Sep 15, 2022 at 10:30 PM

Someone already looked into this and promised the \$10 credit. The "start Vue" button was there and turned grey and this was in the evening. Also, how/why was able to reserve it if cannot be executed? That doesn't sound logical....

[Quoted text hidden]

KeiWerk Financial <keiwerk.financial@gmail.com>
To: iVueit <info@ivueit.com>

Tue, Sep 20, 2022 at 11:50 PM

I am requesting at least partial payment because I shouldn't have been able to reserve the Vue in the first place and then it is not shown until I arrive at the site that it is inoperable.

On Thu, Sep 15, 2022, 4:02 AM iVueit <info@ivueit.com> wrote:

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