

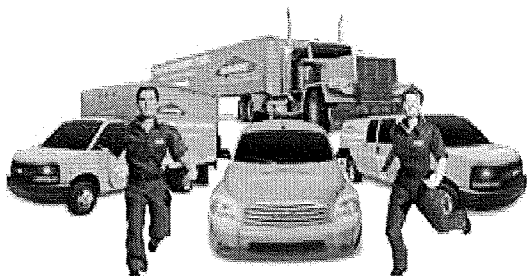
## Lisa Yates

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**From:** Lisa Yates  
**Sent:** Monday, August 03, 2015 7:50 AM  
**To:** 'Rosa Mendoza'  
**Subject:** RE: Warner contents damage  
**Attachments:** dresser overview.JPG; dresser scratches.JPG; foot board nicks and scratches.JPG; headboard damage.JPG; headboard nicks and scratches.JPG; night stand damage.JPG; nightstand damage.JPG

Rosa, We have no way to test for certain that the couch and chair does or does not have mold damage, however judging by appearance I would have to say that they do. Attached are the other photos. Should you have any other questions please feel free to contact our office.

Thank you,  
Lisa Yates  
Production Manager  
Servpro of Hurst - Euless - Bedford  
Servpro of Grapevine / NE Tarrant County  
Phone 817-595-0004 or 817-595-2506  
Fax 817-284-7227



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**From:** Rosa Mendoza [<mailto:rosa.mendoza@stevensworldwide.com>]  
**Sent:** Friday, July 31, 2015 11:48 AM  
**To:** Lisa Yates  
**Subject:** RE: Warner contents damage

Hi Lisa,

Thank you for the information. Yes, you can send us the other photos as well. So was it verified that the furniture had mildew due to the water damage?

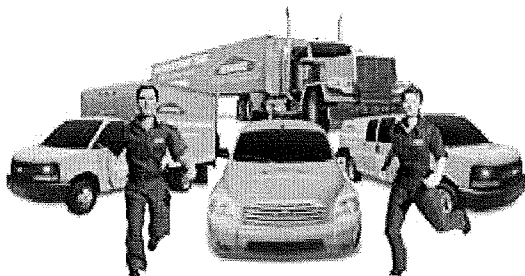
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**From:** Lisa Yates [<mailto:LYates@SERVPROofHEB.COM>]  
**Sent:** Friday, July 31, 2015 12:22 PM  
**To:** Rosa Mendoza  
**Cc:** Administrator; Jessica Henson  
**Subject:** Warner contents damage

Rosa, Attached are the photos taken at your request. The chair and sofa are not restorable due to moisture damage the home owner also had us take pictures of other damage to furniture. If you would like we can also send you those. Should you have any questions please call our office.

Thank you,

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Production Manager  
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## Lisa Yates

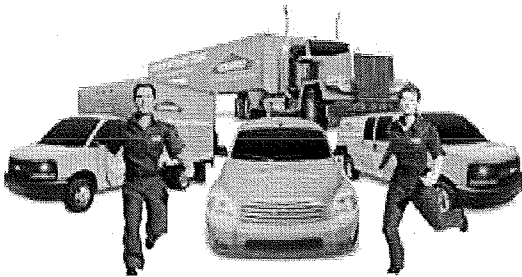
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**From:** Lisa Yates  
**Sent:** Friday, July 31, 2015 11:33 AM  
**To:** 'rosa.mendoza@stevensworldwide.com'  
**Cc:** Administrator; Jessica Henson  
**Subject:** Warner contents damage  
**Attachments:** chair damage.JPG; chair spots (2).JPG; chair spots (4).JPG; chair water spots.JPG; sofa and chair spots.JPG; sofa spots (2).JPG; sofa spots (3).JPG; sofa spots.JPG; sofa water spots.JPG

Tracking:	Recipient	Delivery	Read
	'rosa.mendoza@stevensworldwide.com'		
	Administrator	Delivered: 7/31/2015 11:23 AM	
	Jessica Henson	Delivered: 7/31/2015 11:23 AM	Read: 7/31/2015 11:54 AM

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