

Printout

Friday, May 15, 2020

11:43 AM

[Avanquest] Re: inPixio Photo Studio 10 Pro

From: Tiffany (InPixio Support) (support@inpixio.zendesk.com)

To: [REDACTED]

Date: Tuesday, May 5, 2020, 04:31 AM EDT

- Please type your reply above this line -

We wanted to let you know your request ([REDACTED]) has been updated. You don't have to do anything at this time, but you can always reply to this email with anything else you'd like to add to your case.



Tiffany (InPixio)

May 5, 04:30 EDT

Hi [REDACTED]

My name is Tiffany and I am contacting you regarding your inPixio Photo Studio 10 Pro software.

First of all, I would like to thank for your recent purchase and I was very sorry to hear you're not happy with our product and wish to cancel the purchase. Despite the fact that I'm able to offer a refund for the purchase according to our refund policy, I would like to help you with the installation process.

Please remove the software completely from your computer.

Please use the installer below for further installation.

https://filecdn.inpixio.com/Photo_Studio/ML/inPixioPhotoStudio10.exe

Please temporarily disable your firewall and antivirus to install the program successfully.

Your key is [REDACTED]

Let me know your results.

An early reply would be appreciated.

Thanks,

Tiffany

Customer Support

This email is a service from InPixio. Delivered by [Zendesk](#) | [Privacy Policy](#).

[DOD9GE-Q40P]