David Crow

From: David Crow <mrdcrow80@gmail.com>
Sent: Wednesday, May 6, 2020 4:12 PM

To: Bed Bath & Beyond **Cc:** Thomas Crow

Subject: Re: Hi- I ordered a Wamsutta 1,000 thread count, queen sheet set. You delivered a...

Hello,

Received. Where is the return label so we can affix to the package and return the wrong item that you sent? I didnt receive a separate with the return label and instructions yet. Please cc' tfcrow to that separate email as well.

Thanks.

Regards,

David Crow Mrdcrow80@gmail.com M: (610) 203-1281

David Crow

On Wed, May 6, 2020, 2:02 PM Bed Bath & Beyond

bedbathandbeyond@mailmw.custhelp.com wrote:

BED BATH & BEYON!

Dear David Crow,

I have submitted your request to replace the order which you did not receive. I know this can be a frustrating experience and am working to promptly resolve this for you.

Please allow 3 business days for processing your new order. You will receive an order confirmation with the order details followed by a shipment confirmation, in the next few days, when it ships.

I appreciate your business and if you have any further questions don't hesitate to contact me.

Case Number: 200505-016717

Incident Status: Unresolved

