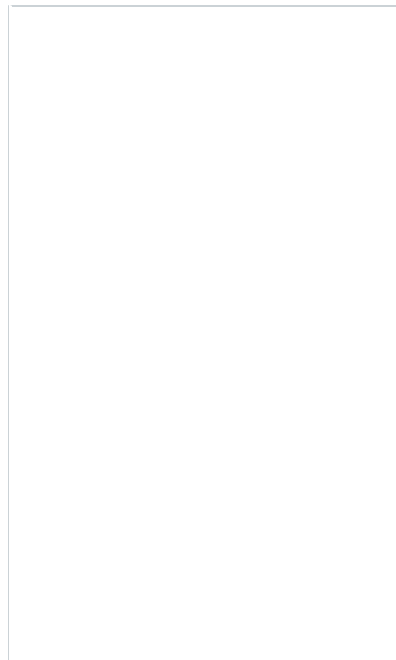


Message Center

+ New Message

May 29
And your site sho...
Customer Support

May 29
I did try to file a ...
Customer Support



Customer Service

PayPal Virtual Agent 9:08 AM

Hi! I'm your PayPal Assistant. I can help with common questions like "what's the status of my dispute" or "I want a refund".

If I can't help, I'll transfer your message to an agent.

 **Matt Huber** 9:09 AM

I do have evidence of the two year warranty with the purchase receipt but don't know how to forward that within this messaging system

PayPal Virtual Agent 9:09 AM

It looks like you want help with a specific transaction. Please choose an option below.

 **Matt Huber** 9:09 AM

Messages are available in the Message Center for 90 days from the day originally sent. If you would like a copy of any messages prior to that timeframe, please [contact us](#).

Message Center

[+ New Message](#)

- May 29

And your site sho...

Customer Support
- May 29

I did try to file a ...

Customer Support

Customer Service

PayPal Virtual Agent 6:25 PM

Hi! I'm your PayPal Assistant. I can help with common questions like "what's the status of my dispute" or "I want a refund".

If I can't help, I'll transfer your message to an agent.

Matt Huber 6:27 PM

Product purchased 12/31/2020 with 2 year warranty failed. Merchant refusing to honor warranty by repair or refund. Requesting I mail to China at 115% of the cost - which is not a reasonable solution.

PayPal Virtual Agent 6:27 PM

I found some articles in our Help Center that might help you. Check them out! If you need more help, please type "need more help".

Messages are available in the Message Center for 90 days from the day originally sent. If you would like a copy of any messages prior to that timeframe, please [contact us](#).