Your safety is our top priority

Find safety and COVID-19-related travel updates

UNITED

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Refunds

We're now offering more options

If your travel plans have been impacted by COVID-19 and you were scheduled to travel prior to May 31, you are eligible for a travel credit that will allow you to apply the full value of your ticket to any new flight for up to 24 months, and you might be eligible for a refund depending on the severity of the schedule disruption. Fill out the form below and we will contact you shortly to let you know whether your ticket qualifies for a refund. However, due to extremely high volume related to coronavirus and government-issued travel guidance, please allow up to 21 business days for processing your refund request. If you prefer an immediate travel credit, click here to claim.

Request a refund | Check status

Check status

Check the status of your refund request by entering your last name and ticket, document, or refund tracking number.

*Indicates a required field

Last name *
elsafty

Ticket, document, or tracking number *
0167452447037

Check status

Refund approved

Refunds request number
30840673

Document number
0167452447037

Passenger name
ELSAFTY

Refund completion date
5/20/2020

Refund value
$957.65

Fee or penalty
$0.00

Form of payment for refund
Credit Card

Currency code
USD

Frequently asked questions

How quickly will my refund be processed?

How will my refund be credited?

Fuel surcharges - Japan

Book of Claims - Peru

Passenger rights – Canada

File a claim or complaint - France

Imprint - Germany

Cookie Policy - Europe

Consumer Protection Law - Israel

Search for a topic

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