

Package SubTotal :0.00

LB	COMPLIMENTARY VEHICLE INSPECTION	N	CHRISPIN T	1	0.00	0.00
Notes - RE Mercedes Gooding - 240-477-4641						
Customer completed of a pulsation and noise when braking. We found that the rear calipers / rotors and pads needed to be replaced and found a front Driver tire to have a damaged sidewall. We found her rear brakes had a caliper issue and were grinding. We replaced her Calipers, Rotors, and Pads on the rear of the car and advised her regarding her front brakes. The Front Brakes which she indicated were serviced by a company which does mobile repair came to her house to install the front brakes. She indicated that the front pads were replaced but not the						

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Store ID - Service Work Order



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PEP BOYS Vehicle Inspection Report



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rotors. We confirmed that the heavy pulsation she was experiencing was related to the Pads being installed but the rotors not being resurfaced or replaced. She indicated she was not advised of the need to resurface or replace her rotors. We reinspected the front brakes and rotors confirmed the pads were newer. We recommended replacing the rotors and pads on the front to solve her pulsation issue. We spoke with Ms. Gooding later in the day and she indicated that after our service that did solve her issue. Customer will return on 7/9 or 7/10 to have driver front tire mounted that she has purchased privately from outside source. Email - merceda.gooding@yahoo.com

Parts: 0.00

Labor : 0.00

Other : 0.00

Tax : 0.00

Total : 0.00