



## Welcome To Royal Express Mover(REM)

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Moving Your Pets Safely and Efficiently

Welcome to the Royal Express Mover customer service email provider for home delivery . Royal Express Mover is a professional pet transportation services include domestic and international relocation's via airline services and ground transportation. Pets transportation is our only business and our only focus, you and your pet will receive 100% of our time, allowing you to free up your time to focus on the logistics of your move. You can have peace of mind knowing that your pet's safe relocation will be handled by caring, capable professionals.

Our pet moving specialists are pet owners themselves. They stay current with the changing requirements of the destinations they manage and create a custom itinerary that details every step for each animal being moved.

- \* We've been moving pets continuously longer than anyone else
- \* Endorsed & appointed by the IATA (Air Transport Association) since 1992
- \* 28 years experience in veterinary medicine
- \* Our destination-based protocols are updated continually

You're never more than a phone call or E-mail away from someone who knows exactly what is needed to safely fly your pet to another location.

Dear Client,

we wish to inform you that we are unable to proceed with the delivery of your puppy that was registered with our company to be shipped over to your location for safety reasons, though the shipping fee has been paid. Your puppy was grounded by the Pets Control Department(PCD) in collaboration with the Pets Transportation Security Administration(P.T.S.A) for not having the adequate or proper crate for the transportation contrary to the law protecting Safety of Animals.

We need a United States Approved Electronic Temperature Regulator Crate and Anti Pressure Vaccines for your puppy before we can proceed with the shipment. The crate carrying the puppy is a regular pet crate and thus below standard and not approved under the United States Pets control law to fly/transport pets within this category.

We want you to understand that the lowest grade of a United States Approved Temperature Regulator Crate cost \$10850, but we can't ask you to purchase the crate because it will be of no use to you since the electronic temperature regulator crate is only needed to fly pets from one destination to another, therefore we have provided rental options for our clients to enable them spend absolutely nothing since their rental deposit will be fully paid back to them upon arrival of their pets.

#### This is how it works

- >> Client must select one of the three Temperature Regulator Crate rental options below.
- >> Client pays the deposit amount as seen on the Temperature Regulator Crate category below.
- >> Our company provides the Temperature Regulator Crate to be used for the shipment after confirmation of rental fee( Deposit).
- >> We fly customer's pet to their destination.
- >> We deliver customers pet and then take back our Temperature Regulator Crate and Refund customer's rental money cash, upon presentation of the rental fee/deposit payment receipt to our agent that brings the pet.
- >>We deduct just \$20 for the anti pressure vaccinations given to the pet by our vet.

#### NOTE

We are doing our utmost best to make sure your pet is delivered in good health condition because if by any case your pet is injured or dies while in our custody our company will have to compensate you the cash sum of **\$15,000.00** as the law stipulated as compensation for the lost of pet and also for you to get a new pet of the same category. So therefore we have to be on a safe side and ensure that your pet arrive your home in good health condition.

So you have these options below to choose from and do let us know which category of temperature regulator crate you prefer for your shipment and be rest assure to get your money upon our arrival in cash.

So we urge you to choose one of our rental options below depending on how much you care for your puppy and how smooth and comfortable you want the puppy to travel. Let us know which of our rental option you have chosen as soon as possible to enable us meet up with our delivery schedule.

Your prompt action will be appreciated. Note your puppy must to be shipped in an electronic temperature ventilated crate and our vet has already given the puppy an anti pressure vaccine, so the puppy is health wise ready for delivery.

**THIRD CLASS**

ANTI PRESSURE VACCINE ..... \$20

TOTAL SUM.....\$20(vaccines) + \$1600(TEMPERATURE REGULATOR CRATE) = \$1620



**SECOND CLASS**

ANTI PRESSURE VACCINE ..... \$20

TOTAL SUM.....\$20(vaccines) + \$2600(TEMPERATURE REGULATOR CRATE) = \$2620



Image result for special temperature regulator crate

**FIRST CLASS**

ANTI PRESSURE VACCINE ..... \$20

TOTAL SUM.....\$20 (vaccine) + \$3600(TEMPERATURE REGULATOR CRATE) = \$3620



**YOU ARE REQUIRED CHOOSE THE CATEGORY YOU WANT YOUR PUPPY TO FLY IN BETWEEN THE ABOVE THREE TEMPERATURE REGULATOR CRATES AND YOU NEED TO BE FAST ABOUT MAKING YOUR CHOICE BETWEEN THE TEMPERATURE REGULATOR CRATES AS WELL AS TO MAKE THE RENTAL FEE DEPOSIT TO ENABLE YOUR PUPPY PROCEED WITH THE NEXT AVAILABLE FLIGHT AS SCHEDULED AND ARRIVE YOUR DESTINATION IN TIME TODAY. THE FEE WHICH YOU ARE REQUIRED TO PAY IS A REFUNDABLE DEPOSIT AND SHALL BE FULLY REFUNDED ONCE WE ARRIVE YOUR ADDRESS BECAUSE YOU ARE NOT BUYING THE TEMPERATURE REGULATOR CRATE, THEREFORE YOU MUST ENSURE TO STAY AT HOME ON ARRIVAL TIME BECAUSE OUR DELIVERY AGENT WILL REFUND YOUR MONEY CASH AND GO BACK ALONGSIDE THE TEMPERATURE REGULATOR CRATE.**

#### **VACCINE**



**THANKS FOR USING OUR SERVICE**

**FEEL FREE TO CALL OR EMAIL US IF YOU HAVE ANY QUESTIONS OR NEED CLARIFICATION**

**Email: [info@royalexpressmover.com](mailto:info@royalexpressmover.com) - Web: [www.royalexpressmover.com](http://www.royalexpressmover.com)**

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