

URGENT STATUS REQUEST _ REPORT SCAM Re: Status of Return Re: New submission from Ship It

1 message

Lauren Midlam
Reply-To: lauren.midlam@gmail.com
To: Request request@alterknitnewyork.com

Wed, Aug 12, 2020 at 8:30 AM

Hi Miriam,

I would appreciate an email or call with when my items will be returned. I can be reached at 6105091332. **My items were received and paid for in January.** Since then I have reached out via phone and email numerous times and **NO ONE has returned my messages**.

If I do not hear back by the end of day tomorrow Thursday, I will start the process to **report your company as a scam** due to your unethical and illegal activities of taking money and not providing a service, and stealing merchandise.

Please advise.

Thank you, Lauren Midlam

On Sat, Mar 14, 2020 at 10:23 AM Lauren Midlam lauren.anderson35@gmail.com wrote: Hi Miriam,

Can you give me an idea on when my items will be returned? I gave the go ahead January 30, we are coming up on 7 weeks.

Thank you, Lauren

On Sun, Mar 8, 2020 at 7:13 AM Lauren Midlam lauren.anderson35@gmail.com wrote: Hi Miriam,

Can you give me an ETA on when I should expect my items returned?

Thank you, Lauren

On Thu, Jan 30, 2020 at 5:07 PM Request <request@alterknitnewyork.com> wrote: Copy that!

AlterKnit NewYork 212 473 6363

On Jan 30, 2020, at 4:29 PM, Lauren Midlam suren.anderson35@gmail.com wrote:

Hi Miriam,

Please go ahead and repair the Ralph Lauren Turquoise sweater as quoted at \$125.

Thank you, Lauren Cell 610 509 1332

On Mon, Jan 6, 2020 at 8:01 PM Request < request@alterknitnewyork.com > wrote:

Lauren

We sent a shipping label to the address you provided over the phone.

We see now you requested a label?

Did you not receive the email from earlier today? It would helpful for us so we can make sure our systems are working properly.

Please let us know

AlterKnit 212.473, 6363

Begin forwarded message:

From: "miriam@alterknitnewyork.com" <miriam@alterknitnewyork.com>

Date: January 6, 2020 at 12:07:12 PM EST

To: request@alterknitnewyork.com Subject: New submission from Ship It Reply-To: lauren.midlam@gmail.com

YOUR SHIPPING ADDRESS

First Name

LAUREN

Last Name

MIDLAM

Email

lauren.midlam@gmail.com

Phone

(610) 509-1332

1664 CAMBRIDGE COURT BETHLEHEM, Pennsylvania 18015 United States Map It

HOW MANY ITEMS?

Select Quantity:

3

ALMOST DONE!

How did you hear about us?

Friend

Have you used our service before?

Yes

Did you remember to fill out your order slip?

Yes

✓ I have read and agrees to terms of service with underline on terms of service

Hello LAUREN MIDLAM,

Your pre-addressed FedEx shipping label has been generated and has been attached with this email.

If the attachment is not accessible, you can alternatively download the shipping label from here.

FedEx GROUND TRACKING #: 779454689531

Please do not forget to fill and attach the packing slip in your order Thank you for choosing our service and we look forward to repairing your favorite clothes.

AlterKnit New York

212-473-6363

request@alterknitnewyork.com

Thank you! Lauren

Thank you! Lauren

Thank you!

Thank you!