

Email sent today after speaking directly to Customer Service at TryPureGreen. Com, located in Costa Rica.

I need to provide you and the Better Business Bureau more information because I think there is a misunderstanding.. On November 30, on my credit card activity, under pending charges I found the following entry:

**ASALYNA\*DAILYTRUE 8774988433 WI**

Nov 30, 2020 **\$118.88**

Merchant Contact Information

19645 State Highway 27, WI 54656  
Call us at(877) 498 - 8433

Additional Information

Transaction Details

Merchant Category	MISC. FOOD STORES
Transaction Date	MON, 11/30/2020
Purchase Method	CARD INFORMATION STORED ON FILE
Post Date	MON, 11/30/2020

So when I looked up Asalyna DailyTrueAdvance online I found the following website information:

Asalyna Daring Grinds LLC  
+1 (877) 498-8433  
[care@dailytrueadvance.com](mailto:care@dailytrueadvance.com)  
317 South 4th Street #368,  
La Crosse, WI, 54601, USA

So I wrote back on November 30, 2020 to the email above: [care@dailytrueadvance.com](mailto:care@dailytrueadvance.com) to cancel the order and get a refund, since that is the company listed on my credit card charge.

As I mentioned, I could not contact you by phone so I tried the next best thing. I can send you a copy of my sent email if that will help.