

January 20,2021



Rental Date: Rental Number: VCR Number: 10/07/2020

Dear Joseph Burke,

Thank you for renting a vehicle with Budget Rent-A-Car on 10/07/2020. Please be advised that during the course of the rental, our vehicle incurred GLASS FORM-Loc:PHOENIX Order:W/S CAL: Static damage.

In accordance with the terms and conditions of the rental contract, please note that you are responsible for the costs to repair this damage. Please be assured that we will only bill actual cost of repair that is necessary to return the vehicle to a safe condition. If your vehicle required assistance from our Emergency Roadside Service team, or we had to tow the vehicle, please be advised that you may be responsible for these costs as well.

Please kindly review the information below that pertains to your rental:

Vehicle Repair Cost:\$ 467.72 Emergency Roadside Cost/Towing Cost:\$ 0.00 Administrative Costs:\$ 29.00 Total Expense for Services and Repairs:\$ 496.72

Please be advised that the expense listed above will be applied to the credit or debit card that you presented at the time of rental approximately one week after the mailing date of this letter. Please feel free to supply this billing information to your insurance company for reiumbursement purposes.

If you require additional information, or have any questions, please contact 1-800-984-9123 or email us at ersbillingteam@avisbudget.com. Our dedicated team members will be very happy to assist you.

Thank you again for choosing Budget Rent-A-Car. We appreciate your business and look forward to another opportunity to serve your rental needs.

Sincerely,

Nora Henry Emergency Road Service Specialist Budget Rent-A-Car



RENTAL AGREEMENT NUMBER:

Your Information

Customer Name: Budget Customer Discount: Coupon Number: Method of Payment:



Your Vehicle Information

Vehicle Number: Vehicle Group Rented: Vehicle Group Charged: Vehicle Description:

RECEIPT

License Plate Number: Odometer Out: Odometer In: Total Driven: Fuel Reading:

Intermediate Intermediate SIL TOYOTA COROLLA 4

We are proud to feature a 100% smoke-free fleet!

28286 29007 721 Out 8/8| In 8/8

Your Rental

Pickup Date/Time: Pickup Location:

OCT 07,2020@11:04PM 1805 E SKY HARBOR CIRCLE SOUTH SKY HARBOR INTL AIRPORT PHOENIX,AZ,85034,US 602-261-5950

Return Date/Time: Return Location:

Optional Services Total:

Your Optional Products/Services

OCT 12,2020@4:01AM 1805 E SKY HÄRBOR CIRCLE SOUTH SKY HARBOR INTL AIRPORT PHOENIX,AZ,85034,US 602-261-5950

Additional fees may apply if changes are made to your return date, time and/or location.

0.00

Your Vehicle Charges (MIN 97 HRS IF NOT MET DLY RT = 95.00 / MAX 167 HRS)

Free Miles: Time and Mileage: Rate Chart: Miles: UNLIMITED Hourly: 71.25 Ad'I day: 57.50 Period: 325.00 Agreed upon upgrade at20.00 /Day Your Discount: Period @ 325.00 = Adjustments (M)= Less 12.00% Discount = 325,00 (-) 25.00 (-)27,00

Time and Mileage: 273.00

Your Taxable Fees 11.11% Concession Recovery Fee CUSTOMER FACILITY CHG 6.00/D ENERGY RECOVERY FEE 0.60/DY MAINTENANCE FAC FEE 1.39/DY 31.44 30.00 3.00 6.95 Sub-total-Charges: TAX 15,600% 344.39 53.72

Your Non-Taxable Products/Services **COUNTY SURCHARGE 3.25** 11.19

Your Total Charges: 409.30 Prepayment 0.00

Net Charges: USD 409.30 Your Total Due: 0.00

Thank you for renting with Budget. For all other inquiries, please contact us at 1-800-527-0700, or www.budget.com.

Your vehicle was rented to you by KOWA.

Your vehicle was checked in by MIKE.