Tom McIelland, Matt McIelland Amplify My Business, LLC. 504 W 800 N, Orem, UT 84057 1/29/21

Isaiah Simmons (314) 586-6995 xisaiahsimmonsx@yahoo.com

Isaiah Simmons,

After reviewing your account history with Amplify My Business, and having conferred with our head of Accounts Management and our Director of Communications, we present the following as terms of our services rendered as of 1/29/21, in accordance with closing your account with your requested refund amount of \$2,500.00. The refund breakdown is as follows:

\$2,500 = Month one sign-up

By signing this document you agree to the following:

- -Amplify My Business, LLC and Isaiah Simmons have come to an amicable agreement to refund Isaiah Simmons on 1/29/21.
- -Isaiah Simmons agrees to withdraw the Better Business Bureau review received on 1/22/21, no later than 1/30/21 at 5pm MST.
- *After confirmation of your signature is received and after the representative for BBB has notified Amplify My Business of the withdrawal process of your review, your refund will be processed. Please allow up to 3 business days for the refund to fully process. You will be notified via email when the refund has been submitted for processing.

Signature*