

ISO W-OSP-SOW

Important Information

Install will be delayed to a later date if there are **ANY** valve issues. Corrosion, Drips, Mold, etc.

DELIVERY

The first 48 hours are important, PLEASE READ CAREFULLY,.

We are not able to disconnect or reconnect REVERSE OSMOSIS systems.

A member from the delivery team will call the day before to give a four-hour window of when to expect your delivery. Please note all dates are an ETA, and subject to change.

→ Appliances are **NOT RETURNABLE**. Upon delivery, inspect each appliance carefully for scratches or other cosmetic damage. If you accept an appliance with cosmetic imperfections, ask the delivery team about a damage allowance. You might be eligible.

If the damage is unacceptable, simply refuse it and **DO NOT SIGN FOR IT**. The delivery team will return it to the vendor for a replacement or refund. If you are requesting a refund, call the store to let them know you refused the order. They can begin the process for your refund. During the **FIRST 48** hours from delivery, if the appliance isn't operating properly, you **MUST** call

The Home Depot Appliance Hotline:

1-877-946-9843

→ **A return of the appliance will not be accepted. Once you sign, It's yours!**

Warranty and The Home Depot Protection Plan

Appliances may need servicing after the appliance delivery due to shipping and handling to and from the warehouse. Each appliance comes with a ONE (1) year warranty. If your appliance is not functioning properly, call the manufactures customer support team to schedule service.

Be sure to have your **Model** and **Serial** number available.

GE 1-866-433-5879 Bosch 1-800-944-2904 Samsung 1-833-728-4968

LG 1-800-243-0000 Whirlpool/Kitchenaid 1-866-698-2538 ←

Maytag 1-800-462-9824 Frigidaire 1-800-374-4432 Electrolux 1-877-435-3287

If you purchased The Home Depot Protection Plan, call 1-800-466-3337 for service. One of our licensed, bonded, insured and background checked technicians will handle your service repair. If you did not purchase a protection plan, you have 90 days from the date of purchase to do so.

Just call 623-587-9222 and let them know you want to add a warranty. This will cover all service calls, parts and labor. If the appliance is determined to be a lemon, it will be replaced.

Thank you for choosing The Home Depot for your appliance purchase. We look forward to helping you with all your appliance needs.