

-----DISPUTE RECOURSE
REQUEST-----

DN Dispute Case Number: 5106NOYL84E
Dispute Amount: \$10.34 USD

TRANSACTION INFORMATION:

Transaction ID: 5106NOYL84E
Transaction Date and Time: Sat, Mar 27, 2021 04:06 PM PDT
Payment Type and Tail: Discover ****3300**

Authorization Code: 02518B

REBUTTAL COMMENTS:

The merchandise was shipped to the address provided by the customer when placing the order.
Below is the shipment information showing the merchandise was delivered.

The package information details are listed below:

Merchandise Shipment Number 1:

Shipped via Amazon under tracking Id# TBA157094360301, to the address provided by the customer during order check-out.

Merchandise Shipment Number 2:

Shipped via USPS under tracking Id# 9374889745009139770909, to the address provided by the customer during order check-out.

Please find tracking information and complete order details for this transaction below.

NOTE:

-> The cardholder's billing information matches the ship to information provided at the time the order was placed.

Tracking information for merchandise shipped via Amazon Logistics is shown below in SHIPMENT INFORMATION & PROOF OF DELIVERY section.

The order was fulfilled to the address provided by the customer. There is no record of non-receipt of merchandise claims for this order.

The merchandise was shipped via [USPS, Amazon] under tracking number [9374889745009139770909, TBA157094360301], and it was delivered on [Monday, March 29] to the address listed below. Please find tracking information and complete order details for this transaction attached.

SUPPORTING DOCUMENTS ATTACHED :

- Signed Proof of delivery

