

Information about your HughesNet Installation

From: do_not_reply@hughes.com

To: scotroc11@yahoo.com

Cc: dispatch@ridgerunnersat.com

Date: Wednesday, March 16, 2022, 12:05 PM MST



Installation Appointment

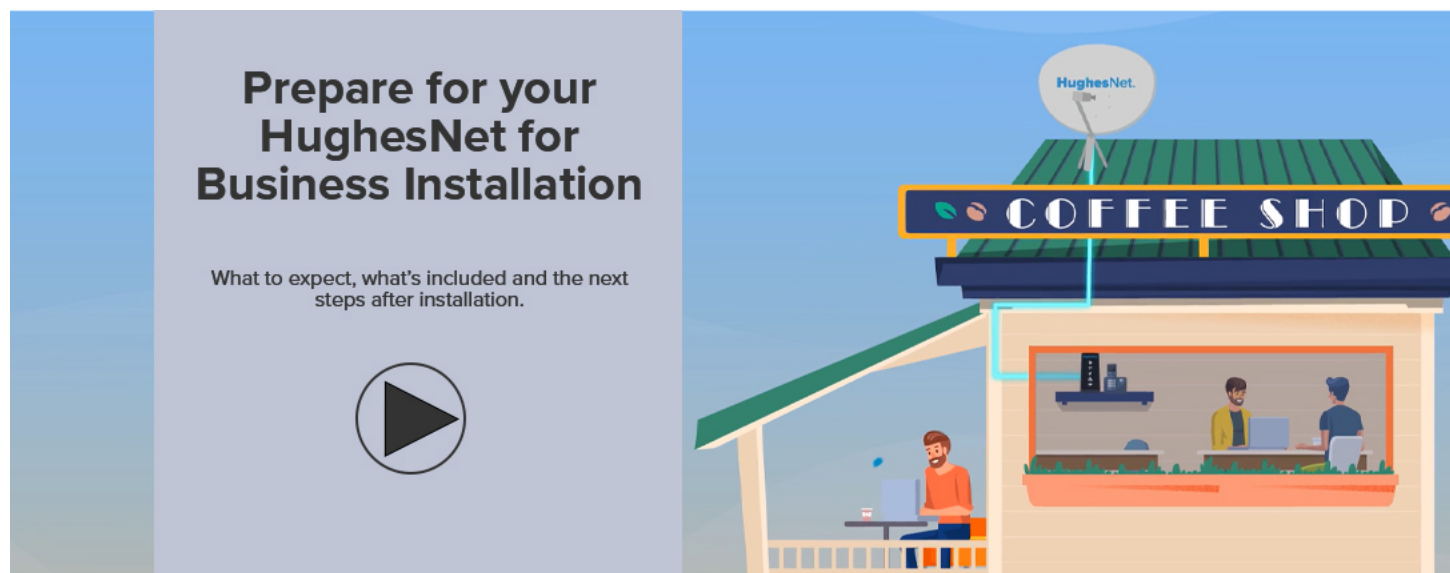
Dear Myra Joiner,

Thank you for ordering HughesNet®. Your installation appointment details are listed below as well as the contact information for your certified technician.

Your Install is Scheduled for: March 24, 2022
Your technician will arrive between: 8 a. m. and 11 a. m.
Technician's Name and Phone#: Ridge Runner Satellite (IS) 208-352-3433
Distributor's Name and Phone#: InstallSource 800-866-9444
Site Account Number (SAN): SME00253749

You may receive a phone call or text message from the technician to reconfirm your appointment. You can also call the assigned technician if you need to update your appointment or ask any questions regarding your installation.

If you are unable to reach the technician's company for any reason, please contact the assigned Distributor listed above.



Here's what to expect at your installation:



Location

Work with your technician to find the best outdoor dish location. If you ordered HughesNet Voice, have your telephone and cable available.



Install

The technician will install the satellite dish and run a cable directly to your modem. Most installations take between 2 and 4 hours from the time technician arrives at your home.



Activate

After installation, you need to activate your ordered HughesNet services, such as Internet, Voice and wireless router.

Register

Register your account using your SAN on [myHughesNet.com](https://myhughesnet.com) or download the



HughesNet Mobile App available for [iOS](#) and [Android](#) to view your data usage, get answers to common questions, pay your bill and more!



Survey

Please complete our customer survey to ensure quality installations in the future. If at any time, you are not satisfied with the installation please stop technician and share your concern.

Check out our [Install FAQs](#) for more information. For further assistance, call Customer Care at 866-774-6580 with your Site Account Number (SAN).

(Please do not reply to this email because the mailbox is not monitored.)

Thank you again for ordering HughesNet!

HughesNet Customer Care

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