

Got BEDBUGS? B15, B13 & B16 all have confirmed bedbug cases coming through the ceilings and floors!

You can sue the apartments (Oak Ridge Properties) for all of your losses.



First step, notify management of your bedbug infestation. According to Missouri landlord/tenant law states "Management must respond to your complaint within 7 days and remediate the situation within 14 days." The landlord is also responsible for notifying all tenants of a bedbug infestation in any apartment to the entire apartment complex once made aware of the situation. They, Oak Ridge Properties are GROSSLY NEGLIGENT in this entire situation.

To follow is pictures of bedbugs and nests in the ceiling:

I'm in B15 and signed with Aisen Law Firm who is handling my case because I just heard from management and it's been 15 days since I

notified Jolynn at Chardonnay on September 30, 2020 with 2 emails including pictures and she never responded.

- INSPECT your bodies and hair and look for bites that look like flea bites but in a zigzag pattern and turn into blisters that



are extremely painful and itch bad.

- Then do a free telehealth appointment with your general practice physician and document it medically to confirm that you're a victim of bedbug bites.
- If you and your love ones have more than 50 bites on your body then you have a case. (I am covered in head to toe and bedbug bites. 1000+ bites in last 2 weeks)
- CHECK all cracks and crevices, baseboards, ceiling cracks and all of your furnishings, under cushions, beds & seams, animals, etc. and document everything by **taking pictures and/or videos** of the people & items that are infested and report it to:

- (1) IMPORTANT- CALL Springfield MO Health Dept. contact information:

On 10/16/2020 - Spoke to: Regina
 417-864-1010
 Citizen Resource Center
 E: city@springfieldmo.gov

She needs more than 1 person to call in in order to classify as infestation .

- (2) Greystone Apt. Management at jolynn@oakridgeproperties.com
- (3) City of Springfield | Building Inspector
ccash@springfieldmo.gov
 417-864-1415