

BOOK
NOW

Email

sbriggs8@hotmail.com

Phone

9055442042

Address

655 Knox Ave

Subject

Cancelled via this contact form and was charged for the room- booking reference LH22062027105768

Message:

Hello- My name is Shelley Briggs and I used this form to cancel my booking for 10th July for the family room. I believe it was around the 25th of June. I have been away and not been on email and was surprised to see the charge today. When going over the details on my email account I realise I used this contact form to cancel the booking and therefore expect a refund of the charge for the room. . Would you please check your records as you were notified of the cancellation via this form- as there was no direct link for cancellation and at the time I was cancelling no reply by phone. . If this contact form does not work, or is not monitored you should not have it available for use and this failure is the hotels and therefore it is not reasonable for me to pay for accommodation that was cancelled due to your systems not working.

Please enter the code below:



Screenshot