



Complaint Referral Form Internet Crime Complaint Center

Thank you. Your complaint was submitted to the IC3. Please save or print a copy of your complaint before closing this window. *This is the only time you will have to make a copy of your complaint.*

Victim Information

Name: Juline Anne Kerr

Are you reporting on behalf of a business? Yes

Business Name: J2 Rescue & Rehab, Inc.

Is the incident currently impacting business operations?

Age: 40 - 49

Address: 502 S Center St

Address (continued):

Suite/Apt./Mail Stop:

City: Spartanburg

County: Spartanburg

Country: United States of America

State: South Carolina

Zip Code/Route: 29301

Phone Number: 8088664566

Email Address: supachic@att.net

Business IT POC, if applicable:

Other Business POC, if applicable:

Financial Transaction(s)

Transaction Type: CreditCard

If other, please specify:

Transaction Amount: 589.50

Transaction Date: 7/14/2022

Was the money sent? Yes

Victim Bank Name: JP Morgan Chase

Victim Bank Address: 3845 Pelham Rd

Victim Bank Address (continued):

Victim Bank Suite/Mail Stop:

Victim Bank City: Greenville

Victim Bank Country: United States of America

Victim Bank State: South Carolina

Victim Bank Zip Code/Route: 29615

Victim Name on Account: Juline Anne Kerr

Victim Account Number: 851261112

Recipient Bank Name: BANK OF AMERICA?

Recipient Bank Address: 272 Cedar Springs Rd

Recipient Bank Address (continued):

Recipient Bank Suite/Mail Stop:

Recipient Bank City: Spartanburg

Recipient Bank Country: United States of America

Recipient Bank State: South Carolina

Recipient Bank Zip Code/Route: 29302

Recipient Name on Account: Cedar Spring Family Dentistry

Recipient Bank Routing Number:

Recipient Account Number:

Recipient Bank SWIFT Code:

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

Fraudulently billing united healthcare,
Medicare dental policy and extorting \$600 out
of me when it should've only been \$30 my
part in like \$150 for United healthcare

Also, Ticketmaster refusing to refund money
after purchasing insurance for my concert
ticket. Me and JP Morgan are having
difficulties getting them to pay the claims and
we need your assistance in order to force
them to do it. Everything posted to rip off
report under my AT&T email address thanks
for everything. \$837 roughly.

I'm working closely with local, law-
enforcement Spartanburg county and city, as
well as agent, Chris Roberts head of the FBI
since last October he contacted me Casefile
and cell phone 864-415-4930 United States
service dogs and myself were threatened
kidnapped attacked poisoned verse other
things fake death, fake paperwork situation
out of Houston, Texas in Missouri

<https://docs.google.com/spreadsheets/d/1sJjBuU1sqGffcbyujpdtRgeIGUdU7ai4H70WtW8dRIg/edit>

Additionally, everybody reported to ice not

good for terrorist behavior on a stolen international passport stamped in Japan in 2009 they reached out to me and suggested that I report everybody and I did.

Which of the following were used in this incident? (Check all that apply.)

- ☒ Spoofed Email
- ☒ Similar Domain
- ☒ Email Intrusion
- ☒ Other Please specify: WIFI HACKING,
STALKING &
TERRORISM

Information About The Subject(s) Who Victimized You

Name: Shannon Wayne Kerr
Business Name: Pipeline Pigging Products Inc
Address: 11238 Timbertech Ave
Address (continued):
Suite/Apt./Mail Stop:
City: Tomball
Country: United States of America
State: Texas
Zip Code/Route: 77375
Phone Number: 2817936600
Email Address: shannonkerr@pipepigs.com
Website: <http://www.pipepigs.com>
IP Address:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

On Oct 24, 2022, at 5:20 PM, Ticketmaster
NA <support@ticketmaster-us.zendesk.com>
wrote:

- Please type your reply above this line -

##

Ticketmaster

Hi Juline,

We've replied to your Fan Support request regarding order #44-39362/CAR. In addition to viewing this update within our online chat, a transcript of our conversation can also be found below. Your Fan Support ticket is 20290579.

If you have additional questions, please reply directly from the chat. To return to your online orders to chat with us, please go to <https://my.ticketmaster.com/orders>. You can also reply to this email; however, your email reply will not be visible in our online chat.

System (Ticketmaster US)
Oct 24, 2022, 22:20 GMT+1

(14:13:23) iOS User supachic@att.net: Start Chat

(14:13:27) Fan Support: **System Message - Routed**

(14:13:29) Fan Support: Hi Juline, I'm Ticketmaster's Virtual Assistant. I'm here to help you.

(14:13:31) Fan Support: Before we begin, let me explain how I work.

I'm not a human, but I do have humans helping me. As we go along, please select from the options I present. Once you have chosen the topic that suits you, more options will be made available.

If I find I need additional assistance, I will forward our conversation to an agent.
(14:13:32) Fan Support: Ok, let's get started.
What can I help you with?

ASSISTANCE WITH MY ORDER, EVENT AND VENUE INFORMATION, MANAGE MY PROFILE AND PREFERENCES

(14:13:36) iOS User supachic@att.net: I Need to cancel

(14:13:38) Fan Support: In order to best assist you, please select one of the options below, or click 'Go Back' for additional topics.

(14:13:38) Fan Support: Ok, let's get started.
What can I help you with?

ASSISTANCE WITH MY ORDER, EVENT AND VENUE INFORMATION, MANAGE MY PROFILE AND PREFERENCES

(14:13:55) iOS User supachic@att.net: Assistance with my order

(14:13:56) Fan Support: Please choose from the following topics to get started

HELP WITH ACCESSIBLE ORDER, DELIVERY OR PRINTING, EXCHANGE OR UPGRADE, REFUND ASSISTANCE, RESALE (BUYING AND SELLING), TICKET TRANSFER, ADDITIONAL TOPICS, GO BACK

(14:14:01) iOS User supachic@att.net:
Refund assistance

(14:14:02) Fan Support: Refunds are determined by the Event Organizer and can only be processed for eligible orders purchased directly from Ticketmaster.

If the Event Organizer has not authorized refunds, and you can no longer attend an event, you may be able to transfer or sell your tickets. These options, if available, can be found in 'Event Details' in your online account.

(14:14:05) Fan Support: What would you like to do?

REQUEST A REFUND, CHECK STATUS OF MY REFUND, REPORT A CHANGE TO MY METHOD OF PAYMENT, GO BACK

(14:14:40) iOS User supachic@att.net:
Request a refund

(14:14:41) Fan Support: Would you like a partial refund or a full refund?

Partial refunds for resale orders (ie, your order looks like 0011-2345-6789-1212-0) are not allowed. If you purchased a resale ticket, please choose full refund below.

PARTIAL REFUND, FULL REFUND, GO BACK

(14:15:55) iOS User supachic@att.net: Full refund

(14:15:56) Fan Support: Have you transferred any tickets in your order?

YES, NO

(14:16:00) iOS User supachic@att.net: No

(14:16:01) Fan Support: Have you posted or sold any tickets in your order?

YES, NO

(14:16:05) iOS User supachic@att.net: No

(14:16:06) Fan Support: Did someone transfer or sell tickets to you?

YES, NO

(14:16:08) iOS User supachic@att.net: No

(14:16:09) Fan Support: If your order is eligible for a refund, a "Request a Refund" button will appear in 'Event Details' in your online account.

Just click that button to begin the refund process.

(14:16:12) Fan Support: Did I answer your question?

YES, NO

(14:16:22) iOS User supachic@att.net: No

(14:16:24) Fan Support: Sorry this didn't resolve your issue.

(14:16:24) Fan Support: Before I invite an agent to assist, please provide a bit more information about your issue so that we can better assist you.

(14:16:48) iOS User supachic@att.net: Purchased Insurance to cancel

(14:16:50) Fan Support: Thank you. I'm now leaving this conversation and forwarding your information to an agent. While you can continue to add comments below, I will no longer be present.

Once an agent picks up the conversation, you will see their update here. You will also get an email notification. If you need more help, either come back here to chat or reply to the email.

Our expected agent response time is within 12-24 hours (if not sooner); however, times may vary depending on volume and demand.

If your event is happening soon, don't worry, we prioritize all contacts based on your event date.

(17:36:38) Fan Support: Hello Juline,

I'll be looking into your request today.

(17:37:15) Fan Support: At this time, the event is still scheduled as planned and the Event Organizer is currently not authorizing refunds.

Are there any other witnesses or victims to this incident?

Yes, Douglas Parrott & ALLEN THOMAS, Midway University fraudulent master, promissory notes, office of inspector, general for fraud reports with the Social Security ministration in three months to Health and Human Services fraud reports on behalf of Medicare since 2019 the latest was just recently filed with them in Spartanburg, South Carolina by phone

Apparently they want to keep paying themselves money that's rightfully mine right now with fake death fake paperwork land. They paid off every attorney from here to kingdom come nobody will return phone calls when it's a solid case but rip off Report is just that and it's done, but this nonsense needs to stop fed I mean really one of these people going to just be put out of their misery? Terroristic behavior and electronic tampering. You think that they would want better in life they sabotage all my credit reports and various other things and they think that they're accomplishing something when they're not and Shannon has wanted me dead since 2012 with the infected broken neck and they've even got doctors paid off in all directions in order to not give me the medical care of that's necessary for me to move on after getting assaulted by police officers on Maui while Shannon and I were still married that happened June 11 of 2018 with an implanted morphine pump in 2015 and a plate in my neck in 2012 because of him and our divorce wasn't final until September 27 of 2018 after we had been together since May 2003 common law state married October 9, 2018 that I paid for. I even offered a prenuptial agreement.

Obviously, these people will stop at nothing in order to prevent from paying me millions of dollars that's owed me right now on unpaid insurance claims for the last five years the most recent is my insurance claims on my car and my stolen apartment out of Springfield Missouri that's been going on for 18 months they're so guilty they won't even return phone

calls or pick up the phone for that matter.

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

14 Spartanburg law enforcement, consisting of Captain Schaeffer, deputy Soddu, Investigator Jason Kramer, Sgt Wilke, Sergeant Kirby, agent, Chris Robert head of the FBI cell phone case file 864-415-4930 chief Keel and agent, clamp with South Carolina law enforcement, division on behalf of the state, and my NICS APPEALS I uploaded 100 page document, roughly to my VAF appeal file FIRST SPARTANBURG COUNTY REPORT DATED JANUARY 1, 2022, NUMBER 22010007 THEN MAY 25 OF 2022 REPORT NUMBER 22051446 BOTH assigned to KRAMER Then crime Vic anti-stalking anti-harassment as of June 2, 2022 under Sergeant reeves intake desk number 22060094

Constant unproductive button, pushing, sabotaging Wi-Fi connections, intercepting, emails deleting files. These people just need to go straight to hell where they came from.

Check here if this an update to a previously filed complaint: ☐

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Name: Juline Anne Kerr

Business Name: J2 Rescue & Rehab, INC

Phone Number: 8088664566

Email Address: supachic@att.net

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature: Juline Anne Kerr

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