AireaPet +1 (651) 240-8336 delivery@aireapet.com

Hi Kevin & Janett,

this message is to notify you that after the registration of your Dog for delivery online yesterday, we picked up early this morning but the flight that your puppy was supposed to be on this has been grounded due to extremely poor weather. The smaller airplane has been grounded and the puppy can't ship them in the cargo of the larger plane which is not air-conditioned as well as the puppy will be frightened by the noise from the engines making the puppy unhealthy upon delivery so situations like this, we normally put them in a litter box and ship them in the cabin with passengers making them safe and healthy. We are not able to proceed with the delivery of your puppy and other animals under 18 weeks using the usually ventilated shipping crates because of the Covid-19 (Coronavirus Effects of non-vaccination) and a strict decision following the climbing infection rate of (COVID-19) in the United States (China locking down again) after statistics have recently proven that tender animals could be potential carriers. Every passenger is required to put on an N95 classified face mask before getting on any Public flight or airport so to make the dog immune to hypothermia, we need an automatic temperature-controlled crate with an N95 respiratory system which will help boost each of the dog's warmth, or cold automatically, avoiding an extremely hot or cool puppy while preventing contamination. **This is not your fault or that of anyone but the animal's well-being comes first.**

It would be unsafe for the animal to travel without being put inside an automatic electronic air-conditioned crate. Under the jurisdictions and regulations of the U.S airlines operational policy 67/23/2001 it was stated that in emergency situations like this, no animal younger than the age of 18 weeks should be transported without being put inside an air-conditioned electronic crate with a special respiratory system for the safety of the pet under extreme conditions like this. All animals younger than 18 weeks should be put inside an air-conditioned electronic crate with a special respiratory system for the safety of the pet under extreme conditions like this. All animals younger than 18 weeks should be put inside an air-conditioned electronic crate

Normally, pet owners should provide crates for their animals thus clients are required to;

- Rent a crate from our crate panthers which will be taken back from you at the time of delivery of your pet at your delivery location

-To rent a crate, you need to deposit the total cost of the box **\$1500.00 USD** as collateral security then the crate store will provide us with a crate to be used for the delivery. Once the delivery is completed, you will have to sign the insurance papers in person at the time of the delivery to get back 95% of the **\$1500.00 USD** deposit as a refund while the other 5% will go in for the crate rental. The **95% \$1425.00 USD** will be given to you at the point of the delivery after you've signed the insurance papers that will be delivered with the pet.

- If you choose to buy a crate for your pet and it will not be taken back from you once the delivery is completed as well as you won't get any refund.

The crate also provides sleeping and eating space for the pets as they fly so we can immediately get the crate for the pet and she will be flown to your location as soon as possible. You will have to be fast because the next available flight will soon take off and it will really be good to have your pet on that flight so that delivery will still be completed tonight as earlier scheduled.

THE FLIGHT DETAILS SHALL BE GIVEN ONCE PAYMENTS ARE MADE AND WE HAVE A CRATE TO CHOOSE A FLIGHT FOR THE PET