January 16, 2023

Trusted Media Brands P.O. Box 6095 Harlan, IA 51593-1595

ATTN: Customer Service

This is the letter I wrote and sent back with the original check for \$4.73 on account# MRDA/866602097 for the unmialed issues of the Reminisce magazine. The check was bogus which you were aware of and I was told by your CSR that another check would be mailed out to me (at your earliest convenience) and it would go through the next time for cash or deposit. Imagine my surpirse when I opened my mailbox last week and there was the February 2023 issue of READER'S DIGEST magazine. I had requested the refund check because I DID NOT want the Reader's Digest magazine. Can I assume this means you never intended to send any legitimate refund checks out and force these substitute magazines onto the customer even when they had no interest in the magazine and then give me an account number for the Reader's Digest and remind me to renew it since there were only 3 issues to go??!! I mean, really??

Now I got a couple weeks ago the refund check for the unmailed issues of Reminsce Extra magazine for \$4.28 account# MTOH/615654050 and I know this is going to souind like a broken record but when I took the check on Jan 6th to my Chase bank, this check was also bogus..........what a shock......are you people smart enough to understand sarcasm when you see it?? Now that you have this bogus check back, can I expect to open my mailbox in a few weeks hence and see the February issue of Taste of Home magazine in lieu of the refund check your CSR said you would send when the original check was returned or will it have an account number reminding me to renew that magazine too??

Now that it is obvious that your company lies as a matter of policy to its customers, I am going to be sending all of this information and file a complaint with the Louisiana Dept of Consumer Fraud and as many other places that I can find to expose your crooked and corrupt organization and how you are a perfect example of everything that is wrong with American business today......no morality or ethics of any kind.

Thank you for nothing,

Sharon L Young 239 N Perkins Ferry Rd Trlr 27 Lake Charles, LA 70611-5151 Account# MRDA/866602097 Account# MTOH/615654050

THIS DOCUMENTALAS INICIONATIVE DE L'ASTA L'A





12/29/22 939329538

446107

\$4.28

FOUR AND 28/100 DOLLARS

PAY TO

SHARON L YOUNG

VOID AFTER 180 DAYS

#446107# #021309379#

939329538#

PO Box 5294 Harlan, IA 51593-0794 **Customer Service**

800-344-6913 customercare@tasteofhome.com www.TasteofHome.com

Name: SHARON L YOUNG Account #: MTOH/615654050 Control#: 051/10751

Date: 12/29/22 **Amount: \$4.28** Check #: 446107

The attached check is the refund that you requested.

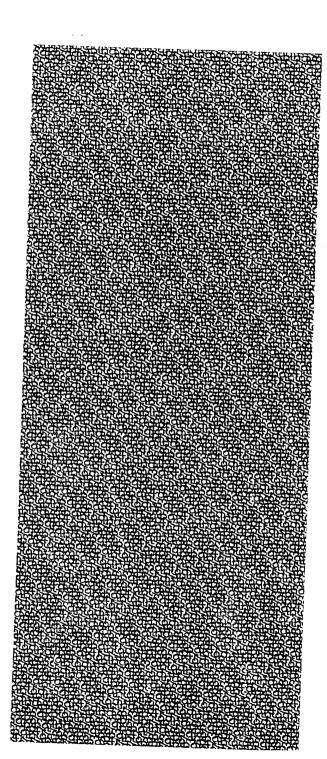
Please be sure to urgently deposit or cash this check within 180 days as it will expire in 180 days.

WS WILL DISAPPEAR AND REAPPEAR WHEN RUBBED OR EXPOSED TO HEAT.

DO NOT WRITE / SIGN / STAMP BELOW THIS LINE

DEPOSITORY BANK ENDORSEMENT

Endorsement Cancelled Canc Face of document is blue. Document security includes: microprinting, coin reactive simulated watermark and thermochromatic ink.
Padlock de sign is a certification mark of the Check Payment Systems Association.



PO BOX 5294 HARLAN IA 51593-0794

IMPORTANT MESSAGE Regarding Your Subscription.

SEE DETAILS ON THE OTHER SIDE REGARDING REMINISCE EXTRA

ժուհիայնվանիումիայ ժուհիագույնվանությ

Please read the letter below regarding the transfer of your subscription.

Dear Subscriber,

We are sorry to say that the attached issue of this magazine will be our last.

In its place, we'll be sending you *Taste of Home*—America's #1 cooking magazine—for the remainder of your subscription term.

If you have any questions about your subscription or would like to cancel and receive a refund on unmailed issues, please contact us at 1-800-344-6913, or email us at customercare@tasteofhome.com with your request and mailing address.

We sincerely thank you for your loval support, and look forward to cooking with you through the pages of *Taste of Home*.

Sincerely,

Sandy Ellis, Customer Service

Sandy Ellis

PO Box 5294 • Harlan IA 51593-0794

6/10.88 R2306N19G

T0Q04AG

ANNUAL COVER PRICE

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REGULAR SUBSCRIPTION RATE

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COVER PRICE SAVINGS

72%

PREFERRED SUBSCRIBER RENEWAL RATE

\$10.88

(\$10.00 + \$0.88 sales tax)

5583-025-0254587 1BTL9 01216501

#BXNCXKC ************CAR-RT LOT**R-009 #TOH0615654050/2# 1BTL9 JUN23 88622P283 0008625 SHARON L YOUNG 239 N PERKINS FERRY RD TRLR 27 LAKE CHARLES LA 70611-5151



CHECK APPROPRIATE BOX:

☐ YES! Renew my subscription for 1 year at \$10.88

Payment Enclosed

(Make check payable to Taste of Home)

Please Bill Me



Save an extra \$3.00 off when you renew online with a special offer at tasteofhome.com/renew

PLEASE ACT BY: 02/09/23

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Taste of Home is currently published 6 times annually. Frequency is subject to change without notice. Sales tax charged where applicable. If a magazine becomes unavailable, it may be replaced by another with the same renewal features. Expiration date is above your name.

▲ DETACH AND MAIL TOP PORTION ▲

R2306N19G

Taste of Home

your favorite features!

GATHER

Perfect potluck recipes, happy birthdays, favorite holidays and more!

MIXING BOWL

Everyday easy dishes, seasonal recipes, secret ingredients, power foods and more!

TEST KITCHEN INSIDER Best-loved brands, contest kitchen advice and more!

inspiring home cooks everywhere

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Sharon L Young

You are entitled to all of the privileges listed below, including your 72% Preferred Subscriber Discount when you continue your subscription today. You have 2 issues left in your subscription, so renew today!

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\$35.94

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RENEWAL RATE

\$10.88

RENEWAL PRIVILEGES

003

NO. DESCRIPTION AMOUNT \$10.88 001 1-year subscription renewal at our low Preferred Subscriber Rate

002 Each issue of *Taste of Home* will provide you with:

(That's a 72% Discount off cover price)

200+ recipes and tips from home cooks like you Included Included Family favorites made with everyday ingredients

Gorgeous, full-color photos

Huge variety—best-loved dishes for

any meal and any occasion!

Shipping and handling

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Included

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FREE

\$10.88

REPLY BY

02/09/23

Renew today and save 72%—that's OVER HALF OFF!



BONUS: Save an extra \$3.00 off when you renew online with a special offer at tasteofhome.com/renew

T0Q04AG TOH-RG-OF25

If you help us now, we'll help you later...

Dear Friend and Subscriber,

We're facing some tough challenges this year and we need your help.

You see, our company prides itself on publishing a highquality product at a reasonable price. And we want to keep doing just that.

But publishing companies like ours will soon be hit with significant postage increases. It will be difficult for us to cover the cost of mailing issues without increasing renewal rates.

But we're afraid that subscribers, particularly in these economic times, won't be able to afford their favorite magazine if we have to raise prices.

So what kind of help do I need from you? It's easy. Simply take a moment *now* to renew your subscription. You'll save us from having to print and mail more renewal notices. Plus you'll lock in the best rate for your subscription.

So please, take a moment to put your renewal order in the mail now while you have my letter in your hands. It'll be a big help to our reader "family"...and mean big savings for you.

Sincerely yours,

Kristen Koch
Circulation Director

2 ISSUES LEF



CELEBRATING THE BEST HOME COOKS

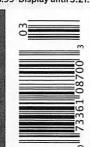
COMFORT ISSUE

Pillowy **Dumplings** Crispy **Fish Fry** Griddled-Up **Brunch**

5 FUN WEEKNIGHT DINNER THEMES

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FOR YOUR
SWEET!

FEB./MAR. 2023 \$5.99 Display until 3.21.23





Pancake & Waffle Bar. P. 46

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