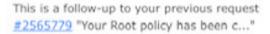
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Deborah Hintze

Feb 17, 2021, 11:47 PM EST



Do you remember me? You told be if I got proof of my moms Vehicle having insurance then I could be reimbursed the full amount. What happened??? This just told me that you really didn't care and you said you did and you wanted to take care of me!! I guess you need to be turned into the management and I can let them know that once I was off the phone, I didn't matter. That would be wonderful on your letter head " we don't care once we get you off the phone ". I will make sure that all the managers are aware of this crappy service. Thanks for nothing

Sent from my iPhone

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