

From: "Ozzi Mozzie Support" <ozzi-mozzie@ozzimotozzie.reamaze.com>  
 Date: Saturday, December 7, 2024 7:35 PM  
 To: xx  
 Subject: Re: Order #446398 confirmed

Hi xxxxxx,

Thank you for reaching out to us. I understand that you'd like to return the Ozzi Heats you purchased, and I'd be happy to assist you with the process.

To begin, could you please share the reason for the return? This information will help us enhance our products and services for valued customers like you.

Looking forward to your response.

Warm regards,  
 Khuram - Customer Experience Advisor - Ozzi Mozzie

xxxxxxxxxxxxxxxxxxxx wrote:

Customer success team,

I would like to return the two Ozzi Heaters I purchased on 11/23/2024. Please provide instructions for how I can accomplish that.

Thank you for your assistance.

From: Ozzi Mozzie  
 Sent: Friday, November 22, 2024 1:31 PM  
 To: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx  
 Subject: Order #446398 confirmed

style="border:0; height:auto; line-height:100%; max-width:600px; outline:none; text-decoration:none; margin-right:0; font-size:12px; padding-bottom:0; vertical-align:top; width:100%; display:inline; padding:0; border-width:0" width=" 600 "/> Hey xxxxxxxxxxxxxxxxxxx,

It's Frank here, one of the co-founders at OzziMozzie. I want to personally thank you for your purchase today.

I've also got some great news, your order: #446398 made on 11/23/2024 has been confirmed!

As I'm writing this email to you, one of our team members is hand picking your product and ensuring it gets safely delivered.

Anyway, xxxxxxxxxxxx, I know you're eagerly awaiting your new product. That's why I'll be sending a followup email a little later when your order ships.

Now, a few things before I end this email: 1. If you ordered using your card the charge will appear on your statement as RCH OZZI MOZZIE or PERFORMANCE BRANDS and if you ordered using PayPal it will appear as PERFBRANDSP or PERFORMANCEBRANDSPP. 2. Scroll down below for some special deals only available to VIP purchasers. 3. If you have any questions, concerns or issues please reply to this email and our customer success team will be on hand to respond immediately.

Kind Regards - Frank, Co-Founder, OzziMozzie

Estimated Delivery Time

10-15 business days after dispatch date ([Learn More](#))

Billing Address:

xxxxxxxxxxxxxxxxxxxx

xxxxxxxxxxxxxxxxxxxx

xxxxxxxxxxxxxxxxxxxx

United States

Shipping Address:

xxxxxxxxxxxxxxxxxxxx

xxxxxxxxxxxxxxxxxxxx

xxxxxxxxxxxxxxxxxxxx

United States

Order Details:

2x Ozzi Heat - 2x Ozzi Heat

Quantity: 1

Total: \$106.97

Subtotal: \$106.97

Shipping: \$0.00

Total: \$106.97

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