

From: xxxxxxxxxxxxxxxxxxxxxxxxx
Date: Wednesday, December 4, 2024 1:45 PM
To: <info@ozziheat-us.com>
Subject: Request to return Order #446398

Last Friday (11/29/2024) I received two OZZIE HEAT heaters that I ordered on 11/22/2024. I immediately went about reading the "Instructions Manual". Not impressed. The Remote Control had NO instructions.

I could not find any specifications regarding voltage, amperage, wattage in the literature or on the device itself plus they seemed smaller than I had anticipated. I have changed my mind about keeping them.

My order number is 446398. Please provide instructions for how I can return them. Thank you, in advance, for your assistance.