

## Complaint Regarding Incorrect Service – Request for Resolution

**Sarah Peak** <sarah.peak@gmail.com> To: jjohnson@scenicmotors.com Fri, Feb 7, 2025 at 10:36 AM

DearJeremy,

Thank you for reaching out regarding my complaint. I received your voicemail and appreciate your willingness to discuss a resolution. However, I would prefer to handle this matter in writing via email to ensure clarity and documentation for both parties.

Please provide details on the resolution you are offering so that we can move forward with resolving this issue appropriately. I look forward to your response.

Sarah Peak 336-663-2588 sarah.peak@gmail.com

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