



Thank You

Quintin Pilgrim Jr,

Thank you for contacting the Attorney General's Office regarding Formal Dispute, Request for Validation . Our staff will process it as soon as possible and, if necessary, respond appropriately. We appreciate hearing from concerned citizens such as yourself. If you wish to keep abreast of the activities of this office, you may wish to consider a subscription to our electronic newsletter Weekly Briefing. Or perhaps our Consumer Alerts. Should you wish to subscribe to either, or both, publications, please visit our subscription page.

TO REPORT LIFE THREATENING EMERGENCIES, SAFETY CONCERNS, OR IF POLICE ASSISTANCE IS IMMEDIATELY NEEDED, DIAL 9-1-1 or contact local law enforcement authorities who receive and respond to calls for service 24 hours a day.

PLEASE NOTE: The Office of Citizen Services' operators do NOT monitor emails on weekends, holidays, or after weekday business hours (M-F 8AM-5PM). Please do not rely on electronic communications to report urgent emergencies or safety concerns. Dial 911 instead.

In addition, please report known or suspected abuse/neglect/exploitation of a child or vulnerable adult to the state's Abuse Hotline at 1-800-962-2873 or online at <https://reportabuse.dcf.state.fl.us> or call 911.

Otherwise, the Office of Citizen Services will address online complaints and messages as quickly as possible.

Florida Toll Free Numbers:

- Fraud Hotline 1-866-966-7226
- Lemon Law 1-800-321-5366