Language *

Locate a Credit Union Calculate Share Insurance Submit a Complaint >

About ▼	Manage Your Money	Protect Your Money	Learning Resources
Supm	nit a Compiaint Cas	se	
			OMB# PSP-000°
Do you v	want to update existing case	e?	
No			
Have yo	u tried to resolve your comp	laint with the credit union?	
Yes			
New Co	omplaint Details		
Salutatio	on		
Mr.			
First Na	me (required)		
Quintir	1		
Last Naı	me (required)		
Pilgrim	ı Jr		
Phone N	lumber (required)		
216618	88957		
Fax			

Preferred Language

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735 E	Wilbeth Rd		
City (requ	uired)		
Akron			
State (re	quired)		
ОН			
Zip Cod	e (required)		
44306			
Subject		dation & Immediate Remedy -	– VyStar CU Account #ī
Descrip	tion (required)		
This VySta	r Credit Union account	dispute the alleged deb number 720042****, whic off account with a balar	ch appears on my

assert that I am not responsible for this debt. The overdraft and

subsequent closure of the account resulted from an internal

Desired Resolution

correct credit report(s) and return my \$1,000

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bout ▼	Manage Your Money *	Protect Your Money	Learning Resources
Problem	I (required)		
	Reporting		
Disputed	d Amount		
1,000			
When di	d vov contoct and it union?		
	d you contact credit union?		
08/18	/ 2023		
4/12/202	<u>5</u>]		
Is this ca	ase pending litigation?		
Yes			
Has the	credit union responded?		
No			
	emember Information omplaint for a servicememb	er or the dependent/spouse	of a servicemember?
No			
Repres	entative Information		
	want us to communicate wit egarding this complaint?	h your attorney or legal repre	esentative, on your
Yes			

Representative Type

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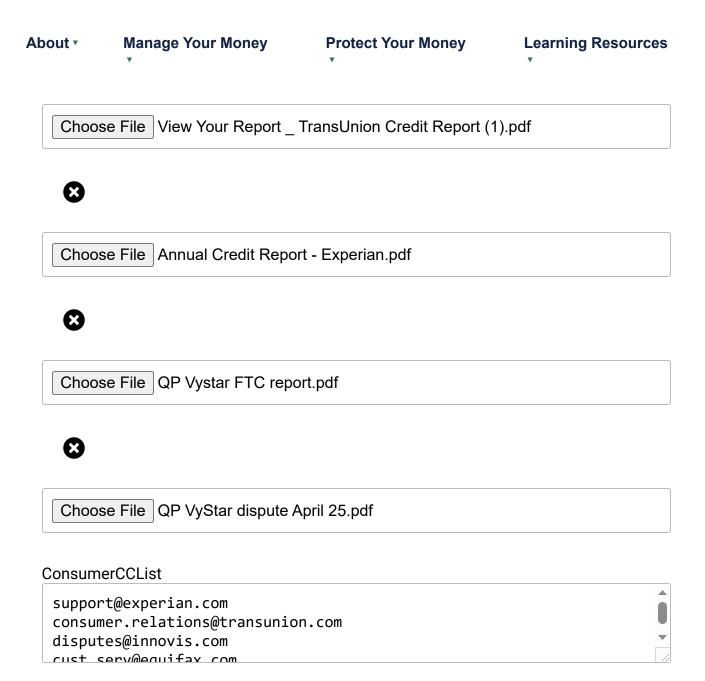
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Represe	ntative Phone		
Represe	ntative Email		
Represe	ntative Street		
Represe	ntative City		
Represe	ntative State		
None	! 		
Represe	ntative Zip Code		
	protection, DO NOT INCLUI	DE PERSONAL SENSITIVE IN	IFORMATION SUCH AS
100K S	OCIAL SECURITY NUMBER.		
How ma	ny files do you want to uplo	ad?	
5			

Selected Files



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Checking the box below affirms the following statement: The information given is true to the best of my knowledge and belief. I authorize NCUA to send the information submitted to institution identified above. I understand that NCUA cannot act as my lawyer, a court of law or a financial advisor.

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Please note, NCUA does not have the authority to resolve every type of problem that may arise with a credit union. We are unable to resolve contract disputes or undocumented factual disputes between a consumer and a credit union. In these cases, we suggest that you contact an attorney. We cannot investigate matters that are the subject of a pending lawsuit or offer legal assistance. NCUA cannot represent consumers in settling claims or recovering damages. NCUA does not own, operate, or control credit unions, nor do we establish their operating policies and procedures. We cannot dictate the range of services they offer and are unable to resolve complaints about customer service or disagreements over specific credit union policies and procedures not addressed by federal law or regulation.

Privacy

The information collected is solicited to provide NCUA with data that is necessary and useful in reviewing requests received from individuals regarding their interactions with federal and federally insured credit unions. You are not required to give us this information. However, without such information, our ability to complete a review or to provide requested assistance may be hindered. It is intended that the information you provide to us will be used within NCUA and provided to the credit union that is the subject of your complaint or inquiry. As required by law, we may make additional disclosures of such information.

Last updated on 12/27/18

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