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Submit a Complaint Case

OMB# PSP-0001

Do you want to update existing case?

Have you tried to resolve your complaint with the credit union?

New Complaint Details

Salutation

First Name (required)Last Name (required)Phone Number (required)

Fax

Preferred Language

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City (required)

State (required)

Zip Code (required)

Subject (required)

Description (required)

Desired Resolution

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Problem (required)

Credit Reporting

Disputed Amount

1,000

When did you contact credit union?

08/18/2023

[\[4/12/2025 \]](#)

Is this case pending litigation?

Yes

Has the credit union responded?

No

Servicemember Information

Is this complaint for a servicemember or the dependent/spouse of a servicemember?

No

Representative Information

Do you want us to communicate with your attorney or legal representative, on your behalf, regarding this complaint?

Yes

Representative Type

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Representative Phone

Representative Email

Representative Street

Representative City

Representative State

Representative Zip Code

Attachments

For your protection, DO NOT INCLUDE PERSONAL SENSITIVE INFORMATION SUCH AS YOUR SOCIAL SECURITY NUMBER.

How many files do you want to upload?

Selected Files

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Choose File

 View Your Report _ TransUnion Credit Report (1).pdf

Choose File

 Annual Credit Report - Experian.pdf

Choose File

 QP Vystar FTC report.pdf

Choose File

 QP VyStar dispute April 25.pdf

ConsumerCCList

support@experian.com
consumer.relations@transunion.com
disputes@innovis.com
cust_serv@equifax.com

Checking the box below affirms the following statement: The information given is true to the best of my knowledge and belief. I authorize NCUA to send the information submitted to institution identified above. I understand that NCUA cannot act as my lawyer, a court of law or a financial advisor.

☐

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Please note, NCUA does not have the authority to resolve every type of problem that may arise with a credit union. We are unable to resolve contract disputes or undocumented factual disputes between a consumer and a credit union. In these cases, we suggest that you contact an attorney. We cannot investigate matters that are the subject of a pending lawsuit or offer legal assistance. NCUA cannot represent consumers in settling claims or recovering damages. NCUA does not own, operate, or control credit unions, nor do we establish their operating policies and procedures. We cannot dictate the range of services they offer and are unable to resolve complaints about customer service or disagreements over specific credit union policies and procedures not addressed by federal law or regulation.

Privacy

The information collected is solicited to provide NCUA with data that is necessary and useful in reviewing requests received from individuals regarding their interactions with federal and federally insured credit unions. You are not required to give us this information. However, without such information, our ability to complete a review or to provide requested assistance may be hindered. It is intended that the information you provide to us will be used within NCUA and provided to the credit union that is the subject of your complaint or inquiry. As required by law, we may make additional disclosures of such information.

Last updated on 12/27/18

Stay Informed

Get Started



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- About** ▾
- Manage Your Money**
▾
- Protect Your Money**
▾
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