

Contact Us

Contact

Purchasing

Consumer Support
For T-Mobile For Business

General Customer

From the T-Life app

From your T-Mobile

Call: 1-800-937-8997

If you are calling about a technical issue from a different phone so that we can help you better.

T-Mobile High Speed Internet

T-Mobile High Speed Home Internet
T-Mobile Home Internet

International

Call: 1-800-937-8997

All calls made to this number from non-T-Mobile phones will incur international long distance charges and other additional charges that may apply.

Messaging with Joyce

You may contact our Customer Care team by calling 1-800-937-8997 from any phone, or simply dial 611 on your T-Mobile handset for further assistance with removing your protection 360.



Joyce - 7:32 AM

ur kidding me sry to that now want me to call yesterday i called i was told to go online?????



Me - 7:34 AM

We are truly sorry for this inconvenience, Richard. May I please ask if you can try logging out of your T-Life app and then logging back in?



Joyce - 7:36 AM



Type your message



Customer Care representatives are available daily from 4 a.m. to Midnight PST

Contact us - TTY

TTY service is available for people who are Deaf, Hard of Hearing or have a Speech Disability.

Dial 711 to reach a Relay Agent.

Short Codes

Just dial the short-code below as if you were making a phone call (information is not available via text message), hit "Send," and we'll give you the info you need. It's fast, easy, and free!

#BAL# (#225#) – For your account

#MIN# (#646#) – For your minutes

#MSG# (#674#) – For your messages

Add

Questions

T-Mobile Customer

PO

Albuquerque

Please don't send p



You can pay your bill online

Bankruptcy

T-Mobile Bankruptcy Team

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PO Box 53410

Bellevue, WA 98015-3410

[DMCA Notices](#)

Questions on T-Mobile service?

How do I check my balance, data, or minutes?

How do I upgrade my phone?

What are the different ways I can pay my bill?

Where's my phone order?

Can I use my iPhone on T-Mobile's network?

How do I get phone insurance?

What should I do if my phone is lost or stolen?

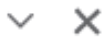
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Even more plans

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- Shop cell phones by brand
- New featured cell phones
- New featured tablets, smartwatches & more
- Helpful consumer guides
- T-Mobile customer benefits
- Switch to T-Mobile
- Additional support
- About T-Mobile

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