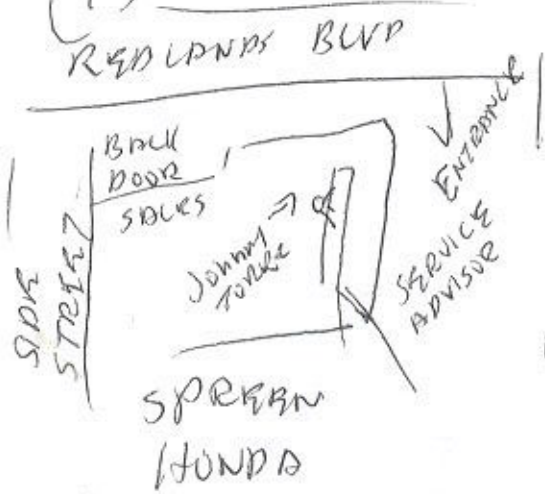


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SPRERN HONDA

SUSPICIOUS BEHAVIOR
AND COMMENTS MADE
BY: SERVICE ADVISOR:
JOHNNY TORREZ

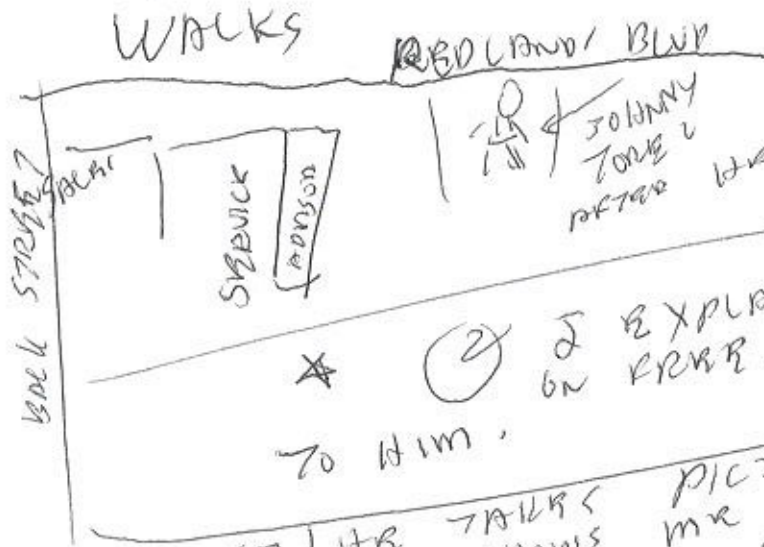
(1)



NOTE: DID SERVICE ADVISOR:
JOHNNY TORREZ, GO RUN AND
HIDE FROM THE THE CUSTOMER?
WHY? BECAUSE HE KNEW
(RIGHT FRONT FENDER LINER)
WAS GOING TO FALL OFF ON
FRRWAY.

NOTE: MOST NON-UNION EMPLOYEES
ONLY GET 30 MINUTE LUNCH BREAK
THU MADA ASIAN ADULT SERVICE ADVISOR:
STATED: SERVICE ADVISOR: JOHNNY TORREZ
ON A LUNCH BREAK WON'T BE BACK FOR
45 MINUTES

NOTE: THEN AFTER A VERY LONG WAIT HE
WALKS



AFTER HE WAS POSSIBLY HIDING
FROM ME. HE WALKS UP
ENTRANCE

(2) I EXPLAIN PART CAME OFF
ON FRRW. HE LAUGHS. THIS IS FUNNY
TO HIM.

(3) HE TAKES PICTURES OF BOTTOM SUB-FRAME
HE SHOWS ME PICTURES OF SCRATCHES.
INSINUATES I HIT WM PATROL. HE NEVER SHOWED
CAL-TRAN OR HIGH CLOSERS. ON NUMBER ONE, NUMBER
REPORT. (TWO LANE, OR (NUMBER THREE LANE)
FRIDAY, FEB 3, 2023, AFTER 1:00 PM?
(4) HE SAID WOULD CALL ME
BACK IN ONE HOUR ABOUT
MISSING PART.