

③ NARRATIVE

SPREEN Honda, informed me, some how they were able to get a EXACT (SUB-FRAME) 2013 HONDA CIVIC LX, 4 DOOR. FOR MY (VIN: 19XFB2F53DE219860)

STATE - FARM Apparently, attempted to save money. They sent: SPREEN Honda, another SUB-FRAME. This was one for automatic transmission. However, Service Advisor Spreen Honda, state could not install (SUB-FRAME) STATE FARM, sent. BECAUSE IT WAS BENT.

NOTE: AS WAITING FOR STATE FARM CAR INSURANCE deciding on what to do.

I ASKED Service department to PUT me a (SPRASH - Guard) This was damaged. They PUT A NEW ONE.

I ordered a (RIGHT FENDER LINER) FOR MY CAR. ITS A PLASTIC shield goes ~~over~~ around Tire.  Price (RIGHT FENDER LINER) \$ 89.99.

REFERENCE NUMBER: VO120203.

PART NUMBER: 74101TR3A50. This part available to order. According to Employee Jim. Parts Department - Spreen Honda.

Ruf & Munn